

KnowCyber™ PCI DSS Training

Concise, convenient modules that bring PCI compliance to life

Any business that accepts payment through credit cards must achieve and maintain compliance with the Payment Card Industry Data Security Standard (PCI DSS) administered by the PCI Security Standards Council.

Focused, regular training is a key part of PCI DSS compliance. Upon hire, and annually thereafter, staff members must receive training on the importance of cardholder data security, and how to ensure it.



KnowCyber's PCI DSS programs quickly train your front-line staff members in exactly what they need to know to help your business protect cardholder information.

PCI DSS Compliance for Restaurant Employees

Restaurant staff are the front line in cardholder data protection; every day, they serve customers who pay by credit card. This module ensures that front-line staff in counter service and table service restaurants understand their critical role in protecting cardholder data. It prepares them to recognize all key indicators and warning signs of fraud and fraudulent behavior.

PCI DSS Compliance for Retail Employees

Retail staff are the front line in cardholder data protection, as every day they serve customers who pay by credit card. This module ensures that cashiers and other retail store staff understand their critical role in protecting cardholder data. It prepares them to recognize all key indicators and warning signs of fraud and fraudulent behavior.

PCI DSS Compliance for Call Center Employees

Call center employees frequently handle cardholder data when processing customer transactions over the phone or internet. This module ensures that call center staff understand their critical role in protecting cardholder data. It alerts them to key issues and critical indicators of fraudulent behavior, and prepares them to discuss cardholder data protection questions with customers.



571.210.4714
info@knowcyber.com
www.knowcyber.com

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